The Lodge at Kauri Cliffs is located near the Bay of Islands, at the top of the North Island of New Zealand. Set on 6,000 acres of Pacific Coast-land, this luxury lodge is one of the most celebrated boutique resort hotels in the world. Kauri Cliffs is a member of Relais & Chateaux, an exclusive collection of the finest hotels and restaurants in the world.

OUR STORY

When financier and philanthropist Julian Robertson and his late wife Josie opened their inaugural lodge just north of New Zealand’s Bay of Islands in 2001, they combined classically warm hospitality with an unwavering commitment to excellence, to create an escape that would quickly become one of the world’s greatest.

What followed The Lodge at Kauri Cliffs was more than a decade of innovation and development, as Julian, Josie and their family unveiled The Farm at Cape Kidnappers in Hawke’s Bay (2007) and Matakauri Lodge in Queenstown (2010).

A trio of stunning properties, the lodges form a chain of luxurious destinations spanning the length of this remarkable country, each distinct and authentic to the region they inhabit.

With enduring and elegant interiors, gracious and dedicated owners, enriching experiences delicious cuisine and the Relais & Chateaux seal of approval, a stay with the Robertson Lodges is a memorable escape that will remain with you for a lifetime.
Spectacular yet diverse coastlines, marine reserves, ancient kauri forests, and two oceans that collide make Tai Tokerau Northland – New Zealand’s northernmost, and only subtropical, region – an unmissable destination.

Just north of Auckland, Tai Tokerau Northland’s longer summers and milder winters attract thousands of visitors year-round. Not only is Tai Tokerau Northland beautiful, it’s also a place of deep cultural and historical significance, and the location where New Zealand’s two peoples, Māori and Pakeha, first came together.

The east coast dominated by sparkling harbors, long stunning stretches of white sand beach, and sheltered bays contrasts with the rugged, soulful and unspoiled coastline off the west coast. The Bay of Islands is an aquatic mecca, and the Poor Knights Islands off the Tutukaka Coast have been rated by dive expert Jacques Cousteau as one of the top-ten dive sites in the world.

Superb walking tracks and a coast to-coast cycle trail offer other ways to journey through the region, revealing diverse and stunning scenery, with magnificent views and unique landscapes.

You will find a list of helpful links at the end of this document packed with ways to make the most out of your life in Northland!
Northland is New Zealand’s only subtropical region, with an average of 2000 sunshine hours each year. The hottest months are January and February, however winters are still mild.

Daylight saving takes effect from September to April, making the warmer evenings lighter and longer.

Summer (December to February) 24°C high, 14°C low
Autumn (March to May) 21°C high, 11°C low
Winter (June to August) 16°C high, 7°C low
Spring (September to November) 19°C high, 10°C low

Aotearoa (New Zealand) is home to people from many cultures and many lands. But before significant migration from around the world, there were the Māori (indigenous people of Aotearoa). Northland is home to the landing place of Kupe, the first European settlements of New Zealand, the location of the signing of New Zealand’s founding document, and the departing place of the spirits, our region is steeped in culture, stories and traditions.

Culture

He aha te mea nui o te ao?
What is the most important thing in the world?
He tangata, he tangata, he tangata
It is people, it is people, it is people

— Māori proverb
Robertson Lodge welcomes discerning guests from around the world seeking a unique and luxurious New Zealand experience. They want to come away feeling rejuvenated and enriched, equipped with memories that last for a lifetime. Our commitment to the guest experience goes beyond expectations which is why our guests consider our lodges ‘a home-away-from-home’.

Our Team

Our team is our greatest asset. We're proud to be a family of professional, motivated and dedicated people with a diverse range of skills and experiences from all around the world. We are passionate about hospitality and committed to providing outstanding customer service to our guests. We all share the same can-do, positive attitude and work ethic which makes our team that much stronger. We love working and living in the most beautiful locations New Zealand has to offer. We offer an excellent work environment where promoting a positive work life balance is key to our success. Whether enjoying a leisurely round of golf on one of your two consecutive days off, or making the most of the Robertson Lodges ‘Perks’ app, we pride ourselves on looking after our people.

Our Guests

Robertson Lodge welcomes discerning guests from around the world seeking a unique and luxurious New Zealand experience. They want to come away feeling rejuvenated and enriched, equipped with memories that last for a lifetime. Our commitment to the guest experience goes beyond expectations which is why our guests consider our lodges ‘a home-away-from-home’.

"Aside from the guests and the opportunities, the best thing about working here is the team. You can tell by how long they’ve been there that they love it, and we really are a family who care about each other. We all know and respect how hard each other works and we all have each other’s backs, that’s not just limited to our lodge - but across all of the Robertson lodges throughout the country."

Averil, Assistant Lodge Manager

ROBERTSON LODGES
Relais & Châteaux, established in 1954, is an association of 580 unique hotels and restaurants throughout the world, owned and operated by independent entrepreneurs – most often families – who are passionate about their craft and deeply committed to forging warm, lasting relationships with their guests.

Established on five continents, from the Napa Valley vineyards in Provence to the beaches of the Indian Ocean, Relais & Châteaux invites people across the globe to savor delicious journeys, to discover the inimitable art de vivre engrained in each local culture and to share an incomparable, unforgettable experience.

Relais & Châteaux members protect and promote the wealth and diversity of the world’s culinary and hospitality traditions, to ensure they continue to thrive. They are equally dedicated to preserving local heritage and the environment, as articulated in the association’s Vision presented to UNESCO in November 2014.

In support of the relationship shared through our Relais & Châteaux network, and recognising the value of our personnel, all Robertson Lodge employees are entitled to the Relais & Châteaux staff rate of $250 per person per night inclusive of GST, double occupancy. On a room, dinner, and breakfast basis at any Relais & Châteaux property subject to availability and approval.
Kauri Cliffs and Cape Kidnappers were designed by experts in combining unique New Zealand landscapes within the golfing ranges.

The creation of the Kauri Cliffs Golf Course by David Harman of Golf Course Consultants, Orlando, Florida, was the catalyst for the Robertson Lodges in New Zealand; a journey that would result in three of Asia-Pacific’s most feted luxury lodges and two of the very best golf courses in New Zealand and the world.

Fifteen holes at Kauri Cliffs have stunning views of the vast Pacific Ocean, while six are played alongside cliffs which plunge into the sea. The beautiful inland holes wind through marsh, forest and farmland in this truly special part of the world.

Completed in 2004, Cape Kidnappers is the product of legendary golf architect Tom Doak and is hailed as one of the great modern marvels of in golf.

With cliff-edge fairways perched 140 metres above sea level and with a surface that remains firm and fast, this course offers holes, unlike anything you find elsewhere in the world. While every hole has spectacular views of the Bay, some play cautiously alongside deep ravines as others intimidate golfers with deep cliff top bunkers and sheer drops off the very edge of the earth.

The Golf

Staff at Robertson Lodges are afforded complimentary green fees at both Kauri Cliffs and The Farm at Cape Kidnappers world class courses.
Accommodation
Kauri Cliffs has two staff houses located on the property. Rooms can be rented as individual, twin or double rooms, subject to availability. You might like to investigate housing options in the nearby town of Kerikeri Trademe is a good online option to start looking for accommodation in advance of your arrival, visit www.trademe.co.nz. You could also call Liz at Bay of Islands Property Management on 0272249974 or email liz@boipm.co.nz.

Meals & Uniform
Uniforms are provided for most staff at Robertson Lodges. You'll receive details for the specific role you're applying for during the interview process. You will be required to provide or purchase your own footwear, which should be comfortable, clean, tidy and simple. Our full grooming policy is available to view in our onboarding journal. A delicious staff meal is provided during your shift.

Driving
The public transport system does not operate to Kauri Cliffs so for your own convenience and work commitments you will need a driver’s licence and a vehicle to get to the Lodge. Employees who need to drive some distance from the main centres into work receive a daily travel allowance as contribution towards fuel costs. You can drive in New Zealand on most overseas licences for a maximum of 12 months. After 12 months you need to apply for a New Zealand Driver’s Licence. The Automobile Association or “AA” is a great point of contact for driver licencing, car insurance (and other insurance) and vehicle registration. There are AA Service Centres located throughout New Zealand. For info on used cars, car inspection tips, insurance and driving in New Zealand, go to www.newzealandnow.govt.nz/live-in-new-zealand/getting-started/transport.
Local Shops & Services

Kauri Cliffs is located an easy 30 minute drive from the township of Kerikeri where you will find supermarkets such as the Fresh Choice or Countdown, as well as various cafes, restaurants and take-away shops.

BANKING
For international arrivals in need of a New Zealand bank account, there are a number of banks to choose from in Kerikeri. An account can be opened upon presentation of your passport and a bank card can be issued on the spot.

MEDICAL
There are a number of doctors, medical centres and dentists to choose from in town. If you have an accident in New Zealand, you are covered by the ACC (Accident Compensation Corporation).

Getting here

From Auckland International Airport

The drive from Auckland to Matauri Bay is about four hours and a chance to take in the beautiful landscapes and towns on the way. If you prefer simply to sit back and enjoy the scenery, book a coach and be here in about five hours. If you want to avoid the drive entirely, you can fly from Auckland to Kerikeri in less than an hour. You will need a reliable vehicle once you are here.
Communications

It is important to be contactable for work. A New Zealand sim card can be purchased at Auckland International Airport arrivals or at any NZ mobile phone provider throughout the country. There is a Vodafone store in Keri Keri. Refer to link www.vodafone.co.nz for phone plans/deals.

Address: 99 Kerikeri Road, Kerikeri 023
Phone: 09-407 1021

Banking & Tax

OBTAIN A NEW ZEALAND BANK ACCOUNT NUMBER
To open a new bank account in New Zealand you will need to complete a ‘Tax Residency and Foreign Tax Information’ form and take it to your nearest bank branch together with original copies of:

- your passport
- Immigration letter/Work Visa.
- Proof of residential address

OBTAIN AN IRD (TAX) NUMBER
In New Zealand, an IRD number is required when you earn an income from any source. To obtain an IRD number you will need to apply online at www.ird.govt.nz

You must have the following information:

- Your passport details
- Your most recent overseas tax number (if you have one)
- Your immigration New Zealand application number (from your visa letter)
- A New Zealand bank account number.

Once completed, it should only take 1-2 days for the Inland Revenue Department to allocate you an IRD number that will be emailed to you or text messaged to your New Zealand cell phone number.
WORLD CLASS DIVING
There are stunning world-class dive sites dotted all around the Northland coastline including Poor Knights Islands, rated as one of the top 10 dive spots in the world, and the Cavalli Islands; final resting place of the Greenpeace flagship ‘Rainbow Warrior’.

GOLF
Take advantage of the world class course at your fingertips. Our staff can play for free.

IN THE AREA
Matauri Bay: Sandy beach with views to the Cavalli Islands. Walk up the hill to the Rainbow Warrior memorial.

Mangonui: Quaint historic fishing village and also home to the ‘world famous’ Mangonui Fish and Chip shop.

Kerikeri: The Cradle of the Nation’, visit New Zealand’s oldest stone building, The Stone Store in the historic basin area. Visit a Maori Pa site and learn about early European settlers. Kerikeri also has an art and craft trail and some award-winning cafes.

Puketi Forest: View the majestic Kauri trees along an easy boardwalk through native forest.

Bay of Islands: Paihia is Northland’s adventure playground. Take a boat trip to the ‘Hole in the Rock’, and around the Islands, view dolphins, hire a bike, jetski, or kayak, go parasailing. Take a short ferry ride across to historic Russell. There are so many options!

Things to do
HIKING AND WALKS
A fantastic way to see Northland is on foot, exploring one of many walking tracks. Hug a giant tree, take a sheltered leisurely bush walk, follow a coastal pathway, or challenge yourself with a steep climb to pinnacles with views that take your breath away.

ROBERTSON LODGES
NORTHLAND RECREATION
With a balmy, sub-tropical climate, along with some of the finest beaches, countryside and natural attractions New Zealand has to offer, Northland is unmatched as a playground.

www.newzealand.com/int/northland/
www.northlandnz.com/
www.eventfinda.co.nz/markets-fairs/events/northland

TRACKS AND WALKS
There are many opportunities to stretch your legs, clear your lungs and get close to nature on the walkways and tracks you’ll find wherever you go in New Zealand. Check the Department of Conservation site to find the great walks available in the Northland region.


SPORT
District councils around the region provide a range of recreation facilities including sportsgrounds, parks and gardens. Your local community center may also run many different social activities and groups for the community to join.

www.sportnz.org.nz/

Helpful links
YOUR GUIDE TO LIVING & WORKING IN NEW ZEALAND
These New Zealand Government websites are packed with useful, reliable information to help you get settled.

www.newzealandnow.govt.nz/
www.immigration.govt.nz/
FOR MORE INFORMATION
PLEASE CONTACT:

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www.robertsonlodges.com/career